

Passenger Van Familiarisation Course

Practical. Competence-focused. Compliance-ready.



The Passenger Van Familiarisation Course is a practical training programme designed to ensure drivers can safely, competently, and confidently operate passenger vans in real-world operating environments. The course combines targeted pre-learning, structured practical training, and observed competency assessment to reduce driving risk, improve passenger safety, and support organisational safety and compliance obligations.

Course Format

1. Pre-Course Learning (Online – 15–30 minutes)

Participants complete a short online module prior to attending the practical session covering driver responsibilities, legal considerations, key vehicle characteristics, common risk factors, and pre-drive safety checks.

2. On-Site Practical Training

- Group size: Maximum 12 participants per day, delivered in groups of 3
- Practical briefing: 15 minutes
- Practical training: 60–90 minutes per group
- Q&A and debrief: 15 minutes

Certification

Participants receive a Certificate of Completion confirming demonstrated competence in passenger van operation.

Practical Skills Covered

- Pre-departure vehicle safety checks
- Van dimensions and positioning awareness
- Passenger safety considerations and communication
- Load and passenger weight distribution
- Blind spot awareness and mirror use
- Low-speed manoeuvring and confined-space driving
- Safe reversing techniques
- Parking in varied environments
- Urban and open-road driving techniques
- Hazard identification specific to passenger vans

Cost

\$1,750 +GST per day plus travel if required.

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